



## Helping you manage the patient assistance process

Optimize efficiency, patient affordability, and your revenue stream with **Adparo**<sup>®</sup>, a tech-enabled service that assists healthcare organizations in managing patient assistance. By proactively assessing every patient for financial assistance and other access services, the experienced **Adparo** team ensures efficient resource management for both healthcare organizations and patients.

**Adparo** can help your organization overcome common barriers to the management of patient assistance, including:

- Lack of headcount or infrastructure to proactively work up every patient and manage assistance claims from end to end
- Limited insight into your organization's financial performance as a result of not having a comprehensive view of patient assistance collections
- Missed opportunities for patient assistance collections, negatively impacting the organization's financial performance

## Adparo supports your organization's needs with:



### Our tools

We utilize **AssistPoint**<sup>®</sup>, our comprehensive software platform, to identify, enroll patients in, and manage financial assistance and other access services.



### Our staff

We provide trained, experienced staff with in-depth knowledge of revenue cycle and patient assistance complexities.



### Our services

We offer a full suite of services that can be customized to meet the unique needs of your organization to effectively manage the patient assistance journey.

## Adparo can help:



### Reduce the administrative burden

Adparo provides all the benefits of **AssistPoint** while utilizing our expert staff to fill the gaps that may exist at healthcare organizations.



### Make care accessible and affordable for patients

Our **Adparo** team proactively works up all patients for assistance as standard practice and manages each claim from end to end, ensuring eligible patients receive all available assistance and are better able to afford their care.



### Increase revenue capture

By working up every patient for financial assistance and other access services, our **Adparo** team dramatically increases the number of patients who actually receive assistance, greatly reducing the number of medical bills that go unpaid.

## How the Adparo Core Plan fits into a proactive patient workflow



Front end	1	Patient intake
	2	Insurance verification
	3	Patient check-in
	4	Patient exam/treatment order
	5	Benefit verification with prior authorization
Middle	6	<b>Adparo uses AssistPoint to manage financial assistance and other access services (Search, Enroll, Track, Analyze)</b>
	7	Financial cost estimate and collection
Back end	8	Patient treatment
	9	Claim creation, validation, and submission
	10	<b>Adparo ensures claims are paid and posted</b>
	11	<b>Adparo transfers final balance to the patient</b>

## What our customers say

*“The **Adparo** team has been an **extremely useful resource in helping make sure no opportunities are missed** when reviewing and locating assistance that best fits a patient’s situation. **They go above and beyond** with reminders of what still needs to be taken care of, providing information to patients, and following through. I’m grateful for the **knowledgeable, expedited service and care they provide** when we call with requests or questions about programs and requirements.”*

– Jessica, Patient Financial Advocate

## The Adparo difference



**Dedicated management point of contact** on the Annexus Health **Adparo** team



**Robust analytics** geared toward ensuring all patients are evaluated for assistance



**Regular meetings** to support open communication and workflow enhancements



**Business reviews** on a monthly or quarterly basis to ensure all parts of the process for managing patient assistance are working in conjunction with patient workflow and revenue cycle

## Data security. Certified.

HITRUST Risk-based, 2-year (r2) Certification validates that Annexus Health is committed to strong cybersecurity and meeting key regulations to protect sensitive data.



To learn more about **Adparo** and/or to request a demo, visit [annexushealth.com](https://annexushealth.com).